Wildfire Resources

*NEW* Resources added 9/14/20:

**General information:**

- Let your loved ones know you’re safe or find people with the Red Cross Safe & Well Registry.
  - 211info contact center staff can assist callers who are unable to register themselves. Community members who need assistance signing up can contact 211. During times of disaster, there may be long wait times.
    - CALL: 211 or 1-866-698-6155 (Free language interpreters available by phone; Phone hours: 24/7)
    - TTY: dial 711 and call 1-866-698-6155
    - TEXT: your zip code to 898211 (TXT211) (text available English and Spanish; Text hours: 9am-5pm)
    - EMAIL: help@211info.org (email available in English, Spanish, and Mandarin)

**Community resources:**

- The Red Cross and local evacuation sites can help with temporary shelter (including hotels), as well as food and emergency supplies.
  - Red Cross Find Shelters
  - See “Local Resources” below to find evacuation sites in your county
- Oregon Human Development Corporation (OHDC) can help with emergency food, shelter and other support services in English and Spanish. Call 1-855-215-6158.

**Evacuation and emergency preparedness:**

- Local and Tribal emergency managers contact list
  - Organizations may contact your local emergency manager for help coordinating with local response.
- Wildfire evacuation information for people quarantining or isolating due to COVID-19 from Oregon Health Authority
  - English
  - Spanish
  - Arabic
  - Simplified Chinese

Updated 9/14/20
Wildfire Resources

- Traditional Chinese
- Hmong
- Korean
- Marshallese
- Russian
- Somali
- Vietnamese

- State of Oregon temporary shelter guidance – updated 9/10/20

Take care of your health:

- Anyone who needs help replacing prescriptions or durable medical equipment can contact OHA for assistance. People with all insurance types are welcome to call. We will facilitate connections to meet your needs. Please call 971-209-8491 for assistance with these replacements.

- PacificSource has a response line for any members (OHP, commercial, Medicare). **Call 1-888-970-2507**, Monday-Friday 8:00-5:00pm. PacificSource will also respond to messages over the weekend. Can help members with:
  - Resources and supports that address basic needs (e.g., shelter, air purifiers, food, clothing and transportation)
  - Providers
  - Pharmacy to get prescription medications refilled/replaced
  - Durable medical suppliers for replacement medical equipment

- **SAMHSA disaster distress helpline**: 1-800-985-5990 or text TalkWithUs to 66746

- **Lines for Life** suicide prevention helplines
  - Suicide Lifeline: 1-800-273-8255, 1-888-628-9454 for Spanish
  - Alcohol and Drug Helpline: 1-800-923-4357
  - Military Helpline: 1-888-457-4838
  - Youthline: 1-877-968-8491 or text teen2teen to 839863

- **County-level crisis services contacts** from Oregon Health Authority

- National Child Traumatic Stress Network resources for helping kids with emotions around wildfires – available in English and Spanish

- Peer Galaxy: wildfire peer support and resource directory

Pets and livestock
Wildfire Resources

- **Cowgirl 911** helping evacuate and return livestock to their homes
- **Linn County Livestock Facility Hub**

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**General information:**

- **Hub for resources** from Oregon State government, including:
  - **Fires and hotspots map**
  - **Road conditions and closures**
- **Oregon Regional Resources for Emergency Preparedness**
- **For emergencies contact 911 or to report a missing person due to wildfire. Do not contact 911 for non-emergencies or to report smoke.** [911 Twitter Feed](https://twitter.com/911TwitterFeed).

**Local resources:**

- Regional fire resources
  - **Benton County**
  - **Clackamas County**
    - [Clackamas County Evacuation Live Map](https://clackamascountyevacuationlive.map/gis/)
  - **Deschutes County**
    - [Deschutes County Evacuation Guide](https://www.deschutescounty.org/departments/282/evacuation-guide)
  - **Douglas County**
  - **Jackson County**
    - City of Ashland [Wildfire Plan of Action](https://www.ci.ashland.or.us/division/207/wildfire-plan)
  - **Josephine County – Grants Pass**
  - **Klamath County**
  - **Lane County**
    - [Eugene Emergency Alert](https://www.eugene-emergency.org/) with resources
  - **Lincoln County**
    - Evacuation updates
  - **Linn County**
  - **Marion County**
    - Evacuation map

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- Multnomah County
  - Portland Evacuation Plan
  - Multnomah County Levels of Evacuation & Preparation PDF
  - Multnomah County is providing extra shelter capacity for unsheltered people. Contact 211 for more information.

- Washington County
  - City of Tualatin
  - Information from the Statesman Journal about evacuation levels and emergency shelter

Air quality updates:

- Oregon Smoke Interactive Map
- Statesman Journal Fire & Smoke Map
- OregonAIR app for iPhone and Android.
- AirNow EPA Air Updates
- Air Quality Map
- Oregon Smoke Info Twitter
- Air quality index: find information about air quality in your area.

Sign up for alerts notifications:

- Regional flash alerts
  - Public Alerts (official local alert system for the following areas)
    - State of Oregon: Multnomah, Washington, Clackamas, Columbia, Linn, Benton, Marion counties
    - State of Washington: Clark, Cowlitz, Skamania, Wahkiakum counties
    - VIDEO: Sign Up for Public Alert in some languages
  - FEMA Text Alert
  - American Red Cross alert app (ARC leads emergency shelters), Twitter link
  - Nixle Alerts
  - Clackamas County
Wildfire Resources

- Clark County in Washington State
- Clatsop County
- Columbia County
- Hood River County
- Josephine County
- Lane County
- Linn County
- Malheur County
- Marion County
  - City of Salem
- Yamhill County
- City of Tigard
- City of Ashland

News and updates:

- Department of Environmental Quality [Oregon Smoke Information Blog](https://www.deq.state.or.us/smoke) (English/Spanish)
- NWCC Interactive Map and [Twitter Update](https://www.nwcc.net)
- [Oregon Office of Emergency Management](https://www.oregon.gov/EM)
  - For the latest updates: [OEM Facebook page](https://www.facebook.com/OregonEM) and [OEM Twitter page](https://twitter.com/OregonEM)
- [Oregon Red Cross Twitter](https://twitter.com/OregonRedCross)
- Oregon Department of Forestry
  - [ODF Twitter](https://twitter.com/ODFstate)
  - [ODF blog](https://www.oregon.gov/ODF)
  - [ODF flash alerts](https://www.oregon.gov/ODF)
- [Oregon State Fire Marshal](https://www.oregon.gov/DSFS)
  - For the latest updates: [OSFM Twitter Page](https://twitter.com/ODFstate)
- [National Weather Service](https://www.weather.gov)
- [OPB Live Updates](https://www.opb.org)

Evacuation and emergency preparedness:

- American Red Cross: [How to prepare for wildfire emergencies](https://www.redcross.org)

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- Resources and information from [Deschutes County Project Wildfire](#), including evacuation overview and basics
- Ready.gov up wildfire [plan](#) and [updates](#)
- Evacuation levels graphic
  - English ([PDF](#), [JPG](#))
  - Spanish ([PDF](#), [JPG](#))
  - Russian ([PDF](#), [JPG](#))
  - Vietnamese ([PDF](#), [JPG](#))
  - Somali ([PDF](#), [JPG](#))
  - Korean ([PDF](#), [JPG](#))
  - Arabic ([PDF](#), [JPG](#))
  - Hmong ([PDF](#), [JPG](#))
  - Simplified Chinese ([PDF](#), [JPG](#))
  - Traditional Chinese ([PDF](#), [JPG](#))
  - Marshallese ([PDF](#), [JPG](#))
- [California’s Ready for Wildfire resource site](#) has great preparedness information

Protect your health:

- From Oregon Health Authority
  - Information [about how wildfire smoke impacts your health](#) in multiple languages
  - [Stay healthy while the air is smoky video](#)
  - [FAQs about wildfire smoke and public health](#)
- Centers for Disease Control [stay safe during a wildfire](#)
- [VIDEO: School outdoor activity during wildfire events](#)
- [VIDEO: Cleaner indoor air when skies fill with smoke](#)
- [VIDEO: How to make your own clean air fan](#)
- [Brochure: What Can I Do When Smokes Rolls In](#)
- [Multnomah County’s Smoke and wildfire guide](#)
- [US Environmental Protection Agency’s Wildfire Smoke Fact Sheet](#)
Wildfire Resources

Community resources:

- **Red Cross Find Shelters**
  - For the latest updates: [Red Cross Cascades Region Facebook Page](#)
- SNAP participants who have lost food due to the fires are eligible to have up to $200 of benefits reloaded onto their EBT card. [Call DHS Office](#).
- **COVID-19 Resource List for Portland and beyond**
- Oregon Occupational Safety and Health (Oregon OSHA) [Employers urged to protect workers by avoiding outdoor work, following best practices as harmful air quality persists](#)
- Contact 211 for other resources in your community:
  - Call 211 or 1-866-698-6155
  - Visit [211info.org](#)
  - Download the mobile app

Housing and utilities:

- Oregon Housing and Community Services [wildfire housing damage relief program](#)
  - Apply for assistance [here](#).
- Power outages: [Portland General Electric](#) and [Pacific Power](#)
- [PGE Public Safety Power Shut-offs](#)

Pets and livestock:

- [Pets and Wildfire FAQ](#) and [evacuation for pets at fairgrounds](#)
- [VCA Animal Hospitals Offers Free Boarding for Pets Displaced by Oregon Wildfires](#)

How to help?:

- [Donate to the American Red Cross](#)
- [Donate to Oregon Food Bank](#)
- [Donate to the Wildland Firefighter Foundation](#)
Wildfire Resources

- **Complete your Census.** Census helps inform future resources to your state especially during emergencies such as wildfires.

**Visuals and flyers:**

![American Red Cross Cascade Region](image)

UPDATE - 9/11 @ 9AM
The Red Cross is providing support and assistance at the following locations. Anyone impacted by the wildfires can go directly to the nearest evacuation point:

- Oregon State Fairgrounds: 2330 17th St. NE, Salem
- Springfield High School/Silky Field: 875 7th St., Springfield
- Deschutes County Fairgrounds: 3800 SW Airport Way, Redmond
- Douglas County Fairgrounds: 2110 Frear St., Roseburg
- Kla-Mo-Ya Casino: 34333 Us 97, Chiloquin
- Josephine County Fairgrounds: 1451 Fairgrounds Rd., Grants Pass
- Jackson County Expo: 1 Peninger Rd., Central Point
- Portland Convention Center: 1000 NE Multnomah St., Portland
- Newport Recreation Center: 225 SE Avery St., Newport
- Parkway Christian Center: 229 NE Beacon Dr., Grants Pass
- Newberg High School: 2400 Douglas Ave., Newberg
- Yamhill Church, Newberg
- Linn County Expo Center: 3700 Knox Butte Rd. E, Albany

Updated 9/14/20
Your local law enforcement agency orders evacuations. If you feel threatened by a wildfire, do not wait for an official evacuation order. There are three levels of evacuation:

**LEVEL 1**
**BE READY:**
Prepare, monitor, and pack your valuables.

**LEVEL 2**
**BE SET:**
Be set to evacuate at a moment’s notice.

**LEVEL 3**
**GO:**
Leave immediately!

#BelieveInFireSafety
Wildfire Resources

EMERGENCY ALERT

TEXT zip code to 888777

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Wildfire Resources